

FIG. 2

ASSIGNMENTS FOR THE WEEK FROM THE GEOGRAPHIC MANAGER	
WATCH OFFICER SELECTS FIRST ASSIGNMENT	۔ 1ءء
VATCH OFFICER SELECTST INSTASSIGNIVIENT	J
WATCH OFFICER FOLLOWS MARINA & CUSTOMER-DESIGNATED PROCEDURES AND CUSTOMER RECORD TO GAIN ACCESS TO AND LOCATE THE BOAT	38 -ر
	1
WATCH OFFICER SCANS THE BOAT IDENTIFICATION BAR CODE	40 س
V	.
WATCH OFFICER'S PORTABLE COMPUTER GENERATES AN INSPECTION REPORT FORM WHICH PROVIDES A DETAILED INSPECTION CHECKLIST AND INCORPORATES CUSTOMER AND BOAT INFORMATION	42-ر
	1
WATCH OFFICER SCANS I.D. BADGE BAR CODE. THE WATCH OFFICER'S NAME AND I.D. BADGE NUMBER ARE AUTOMATICALLY ENTERED INTO THE INSPECTION REPORT FORM	44 سر
	,
WATCH OFFICER PROCEEDS TO CONDUCT THE INSPECTION USING THE INSPECTION REPORT FORM AS A GUIDE	46-رَ
	- 1
AFTER EACH SPECIFIC AREA IS INSPECTED, THE WATCH OFFICER COMPLETES THE INSPECTION FORM BY INDICATING EITHER: 1) THE INSPECTION ITEM IS OK OR 2) THE INSPECTED ITEM IS IN NEED OF REPAIR WITH A SUGGESTED CORRECTIVE ACTION	48-ر
V	.
UPON COMPLETION OF THE INSPECTION, THE WATCH OFFICER SCANS THE BOAT IDENTIFICATION BAR CODE AGAIN TO CLOSE OUT THE SCHEDULED INSPECTION	50 -ر
	7
WATCH OFFICER COMMUNICATES THE INSPECTION REPORT INFORMATION TO THE CUSTOMER AS SOON AS POSSIBLE AFTER COMPLETION OF THE DAY'S INSPECTIONS	52 -ر
	- 1
WATCH OFFICER UPLOADS THE INSPECTION REPORT TO THE SERVICE PROVIDER'S CUSTOMER RECORD DATA FILES	54 -ر
	1
GEOGRAPHIC MANAGER MONITORS AND MANAGES BOAT REPAIRS TO ENSURE THAT ALL THE REPAIRS INDICATED ON THE WATCH OFFICER'S INSPECTION REPORT ARE FOLLOWED UP ON AND REPAIRED	56 -ر
	1
SERVICE PROVIDER SENDS THE CUSTOMER PERIODIC REPORTS DETAILING INSPECTION AND REPAIR ACTIVITY	58-ر
	,

FIG. 3A

Inspection Report - Sample

Owner Information

Name:

Jim Sullivan

Address:

3080 Ogden Avenue Suite 100

Minneapolis, MN 12345-9999

(419) 123-3948

jim_msullivan@msn.com

Plan Type:

Dockmaster Plan

via fax @ (419) 123-4596

Dockmaster Contact

Name:

Bill Watson

Phone:

(630) 434-9902

Email:

bwatson@yachtwatchman.com

Vessel Inspection

Vessel:

The Shining Sentinel

Marina Location: Bay Harbor Lot 13-B

Inspected:

September 14, 1999 @ 6:15 PM

Exterior Lines

Dock Lines: Anchor/Mooring: CheckedMore Details....

Dockside:

ā

Checked

Connection:

Exterior Electric

Power Cords:

Repair Now...

Dockside:

Checked

Breaker:

Exterior Entries

Windows:

Repaired...

Doors:

Checked

Hatches:

Checked

Port Lites:

Checked

Exterior Coverings

Canvas:

More Details...

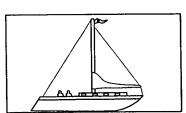


FIG. 3B

	Coverings: Bridge Enclosures: Bimini Tops:	•	(N/A)		
	 Gound Tackle 				
	Davits:	•			
	Windlass:	•			
	Boat Hooks:	•			
	Cleats:	•			
• Comments					
	Jim, If you order repairs by the end of the week, I'll go ahead and have the boat ready for your vacation next month. I'll keep you posted with weather conditions in the area shortly before you leave. Your next scheduled inspection will be next week Bill				